

Electronic Systems Quality Policy

BAE Systems Electronic Systems and its employees are **committed** to protecting our warfighters and providing our commercial customers with reliable, advanced technology products. Our employees understand our customers' needs, determine their requirements, and develop innovative solutions which **meet or exceed those requirements**. We do this through **employee involvement and teamwork**, as well as adherence to the **highest ethical and quality standards**.

Customer satisfaction is critical to quality performance; therefore we value input and active involvement from all stakeholders, including our trusted suppliers, to **improve our processes, products, and services**.

We **assure total customer satisfaction** by meeting our contractual commitments, establishing and meeting the quality objectives of the organization, and by continually improving the effectiveness of our quality management system.

Quality is the responsibility of everyone in our sector.



Terry Crimmins, President
BAE Systems Electronic Systems Sector