

Incident Response Retainer Services

You can't stop every cyber attack, but you can have the best response.

Respond and recover

When cyber attacks occur, your goal is to regain control. Not every cyber attack is a sensational, headline grabbing news story, but each needs to be investigated, prioritised, responded to and mitigated. Thankfully, resources are available so you don't have to respond alone.

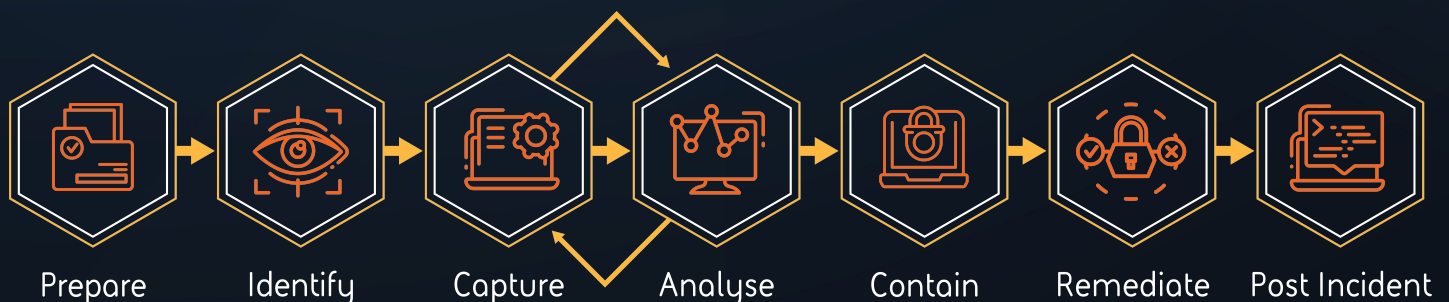
Depending on the extent, sophistication and risk potential of an attack, your response may involve a combination of resources - whether that means technical investigation, containment or recovery. Sometimes you want someone to validate your course of action or provide threat intelligence. In other cases, you may want highly skilled resources to guide or physically assist you in your response.

Immediate help when you need it

Every minute counts, so one call to our 24/7 hotline and we can deploy expert Incident Response (IR) teams to your site. Supported by BAE Systems' Centres of Excellence and infrastructure around the globe, we move fast to mitigate the effects of an attack.

Our teams use proven tools, proprietary analytics, and unique knowledge of the tactics employed by over 150 of the world's most advanced threat groups to uncover the critical facts fast. We offer strategic guidance to ensure your organisation makes the right decisions at the right time. We help manage internal and external stakeholders, customers, the press and regulators. We support you every step of the way so you can get back to your business.

Our approach to handling incidents scales to respond to attacks of all size:



Flexibility to meet your needs

Our Incident Response Retainer breaks the traditional service models that have been limited to emergency IR. Instead, our primary focus is to continually improve your organisation's IR posture by delivering activities across two core areas.



Incident Response Specialist Services

Technical and forensic support that can be used ad hoc when individual investigation tasks are required or through an emergency response when an incident is playing out.

- Evidence Acquisition
- Disk & Memory Image Analysis
- Network Capture Analysis
- Email Analysis
- Attack Attribution
- Mobile Device Forensics
- Cloud IR & Forensics
- Malware Analysis
- Log Data Analysis
- Threat Hunting
- Emergency Monitoring
- Forensic Data Recovery
- Forensic Investigation
- Reverse Engineering
- Remediation Advice
- Post-Incident Monitoring
- Third Party Enquiries
- Expert Witness Report
- Technical Incident Management
- Executive Incident Support



Incident Response Proactive Services

Your unspent hours can be used for any of these services to improve your ability to respond to a cyber incident.

- Incident Response Tabletop Exercises
- Incident Response Readiness Assessment
- Incident Response Process and Playbooks
- Threat Response Training
- First Responder Workshop
- Compromise Assessment
- Threat Hunt
- PII Data Search
- Post-Incident Reviews



Benefits

- World-class cyber incident response team
- On-boarding assessment of your incident response capability - people, process, and technology
- Retained service contract and relationship
- Service level agreement for response times
- Flexibility to use unused retainer hours for additional proactive IR services

BAE SYSTEMS

Intelligence Led

Our Threat Intelligence team support our responses

Investigation Capability

Supporting a wide range of new and unusual attacks

Behavioural Analytics

Advanced analytics to detect subtly executed attacks

Global Coverage

Centres of excellence in the UK, Australia and Malaysia

Proven Methodology

A framework to respond to fast moving incidents

Skilled People

Business, technical and investigative expertise

Incident Hotline & Expert Call-Back

Direct access to our experts

Trusted Partner

Assured by the UK NCSC and CREST



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Assured Service Provider



In association with
National Cyber
Security Centre

Victim of a cyber attack?

Contact our emergency response team on:

UK & International: +44 330 158 5263

Email: cyberresponse@baesystems.com