



The Questions To Ask Your Incident Response Team

In order for an incident response team to identify, investigate, and respond to a cyber incident effectively, they need a clearly defined internal policy for addressing attacks. Like a fire-drill, a predetermined plan can help cut through the chaos if the worst happens.

By asking your team the below questions, you can help them develop and implement incident response checklists that are relevant to your business so they'll be prepared to efficiently respond to attacks following a systematic process.

- What types of events are considered incidents?
- Who identifies an incident?
- How is an incident identified?
- What is the acceptable interruption window?
- Who is the incident manager during an incident?
- What are the expectations for receiving and sending updates to and from the Incident Manager?
- Who are the organization's primary incident response team members?
- Who are the secondary IR team members?
- Who are the IR escalation contacts?
- What is the internal communication plan?
- What are the extended communication plans with providers?
- What is the alternative communication plan if the attack disables regular means of communication (email, phone, conference bridge availability)?
- What types of information does the company have and what are the disclosure requirements for each type?
- When is the legal team involved and who makes that decision?
- Is there a plan to coordinate the internal IR team, partners, vendors, and legal to a conference bridge in the event of an incident?

These questions are just the "tip of the iceberg" - for help implementing a purpose-built incident response plan prepared with your business in mind, contact the BAE Systems Incident Response team.

BAE Systems, Surrey Research Park,
Guildford, Surrey, GU2 7RQ, UK

T: +44 (0) 1483 816000

E: learn@baesystems.com | W: [baesystems.com/IRreport](https://www.baesystems.com/IRreport)

BAE Systems, 1676 International Drive,
Suite 1000, McLean, VA 22102

T: +1 (703) 848 7000

[linkedin.com/company/baesystemsai](https://www.linkedin.com/company/baesystemsai)

twitter.com/baesystems_ai