NetReveal Enterprise Case Management

Connect and consolidate visibility of financial crime risk

The challenge

Information used to build risk profiles is spread across highly fragmented IT landscapes and stored on disconnected systems, making it difficult to pinpoint where the greatest composite risks reside. High-risk customers, counterparties, transactions and even employees evade adequate scrutiny as investigators are not presented with a complete picture of their risk. Growing volumes of related information flowing through business operations adds to this challenge of fusing and organising the relevant outputs from disparate systems into one place.

Institutions benefit from a single view of data related to an entity across the customer lifecycle from point of on-boarding onwards. Risk executives need access to key risk indicators (KRI's) that are updated immediately, so that they are made constantly aware of current risk profiles across the business.

Our approach

NetReveal® Enterprise Case Management spans the entire financial crime, risk, fraud and compliance functions. It is an open and flexible case management platform that efficiently organises data inputs (including third-party data), prioritises and centralises alerts and incidents into one enterprise-wide investigation platform to help manage investigations.

Robotics Process Automation (RPA) is integral to pre-processing, enriching and routing alerts. As a consequence, investigators spend time on high-value analysis, rather than low value data gathering or repetitive tasks. The solution helps consolidate customer information from disparate systems during verification and provides dynamic risk assessment for greater resource allocation and faster on-boarding decisions.

NetReveal Enterprise Case Management provides:

- **Reduced time-to-detection** – Customer-centric intelligent alert prioritisation via connecting or rolling up linked information into single investigations, reducing manual overheads and increasing efficiency for analysts

- **Advanced automation** – Dynamic and flexible tailoring of workflows using RPA in response to changing business challenges. 'Get Next' functionality intuitively navigates a user through auto-prioritised queues with a single-click and avoids cherry picking of cases. Related data, such as inbound and outbound e-mail attachments, is seamlessly associated to alerts

- **Increased effectiveness and efficiency** – Powerful crossfilters aggregate risk indicators across source systems and present a holistic view to analysts. Transaction data is shown directly within a single user interface so that investigators can easily visualise a customer's flow of funds by channels, currencies, accounts and countries. Improves efficiency as users can focus on analysis rather than data gathering

- **Better collaboration** – Consolidates related alerts, evidence and financial metrics. Entity-level alert roll-up capability improves investigator efficiency on average by 20-30 per cent. Investigators are presented with a single combined alert related to a customer or entity in a single user interface. Closed cases are retained indefinitely or for as long as audit standards require

- **Improved decision making** – Investigation data is presented to investigation teams in a logical way, using instructional design techniques to simplify and accelerate decision making

Additional capabilities

Feature	Benefit
Single financial crime framework	Capture risk profiles across the entire customer lifecycle. Connecting suspicious events from disparate detection point solutions in a single control framework provides a rapid route for an integrated financial crime operational view
Built in audit control	Captures all analyst or administrator activity with timestamps, IP source and other data as part of an integrated view of risk
Role-based permissions	Granular controls award secure access to sensitive data, based on role. A single instance can support the needs of multiple teams spread across different locations and subject to different data protection laws
Visual analysis	Provides investigators and analysts with the ability to easily visualise and explore the networks in transactional data to identify patterns and trends – turning connected data into meaningful and actionable insights
Interactive data grids	End users can personalise their own screens to their working style by selecting which fields to display in a list, drag and drop to change column order, re-size columns, and save preferences without engaging IT or BAE Systems consultants
Comprehensive search	Investigators can discover additional information pertinent to an ongoing investigation. Uses open source technology to index all data and allows end users to search on key terms in cases, alerts, and information embedded within documents
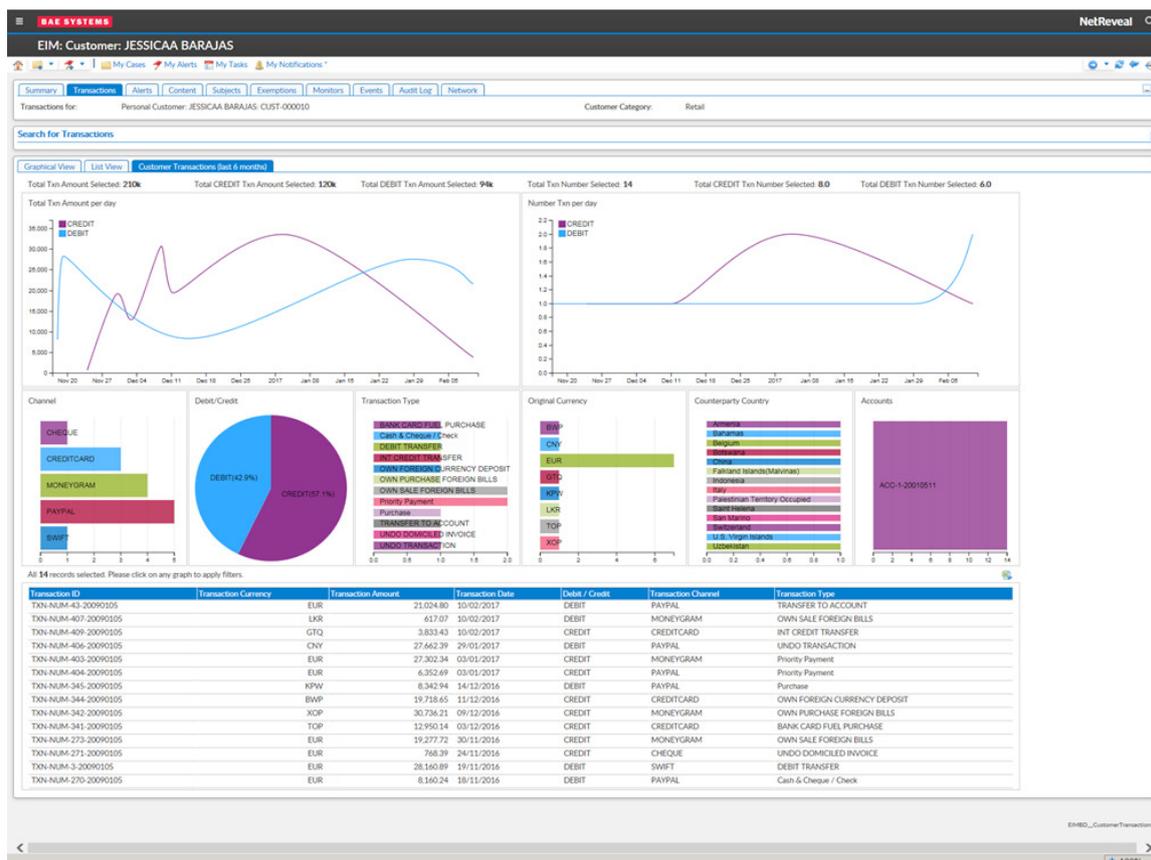
Contact Details: Europe: +44 203 296 5900 I Americas: +1 800 234 2175 I Australia: +61 3 8623 4400 I Singapore: +65 6714 2100