

Defend your business with a fully managed NetReveal service

The challenges

As the Head of Fraud or Compliance, your primary focus is to protect your core business against continuously increasing financial crime. This requires ever more data-driven fraud detection and analytics, leading to a greater spend on technology and technical staff.

Financial institutions today, including their fraud and compliance departments, are dependent on a complex set of services including functions such as cloud and hosting services, internal data centres, application support, security auditors, operational support, infrastructure and network engineering.

Long and complex discussions with multiple suppliers and business functions can often slow-down your time-to-benefit and lead to extended periods of system outage. When it comes to fraud and compliance operations, delays and outages increase the risk profile of your organisation.

Financial institutions are increasingly looking to reduce cost and complexity across their IT estates, reducing the dependency on large internal IT teams and scarce, wide ranging technical skillsets.

Faster deployment and higher service reliability with a single, expert supplier.

Key features

- **Business focused service levels** – Our service levels provide meaningful user experience based service metrics, enabling your team to focus fully on your business KPIs rather than on day-to-day IT overheads
- **Industry focused interfaces** – Connect quickly with standard fraud and compliance data interfaces, designed specifically for your industry and geography
- **Need-to-know data access** – Protect your data with multiple layers of security to ensure that only those that need to access your data are able to
- **Fully managed service capability** – Simplify solution implementation and service operations by working with a single, expert supplier

Fully Managed Service Capability	NetReveal OnDemand
Standard integration	✓
Service level reporting	✓
Service delivery management	✓
Product support and release management	✓
Security audit, vulnerability and patching	✓
Hardware, software, networking, backup	✓
Data centre capacity management	✓

Solution benefits

- Keep client teams focused on protecting your business with the backing of NetReveal OnDemand's simple, business-focused service levels to ensure that the multiple layers of technology performs to their needs.
- Reduce time-to-benefits and maintain these benefits throughout the lifetime of the service with standardised integration and an expert support team keeping your service available.
- Minimise the effort of internal IT teams with standard data interfaces and full service management provided by NetReveal OnDemand.
- Achieve maximum benefit from your data, protected by multiple layers of security in a purpose-built service trusted by some of the world's largest financial institutions.
- Get the most out of your NetReveal solution with deployment and support from specialist NetReveal experts and proven NetReveal processes.
- Complete confidence that your data is secure in a purpose-built service from a renowned global defense organisation.
- A fully managed service, delivered by a single supplier, including all aspects required of an enterprise-grade financial crime service. A single point of contact and clear accountability.

Flexible options

Our NetReveal OnDemand service is utilised globally in several deployment models by our customers, including single-organisation and simultaneously as part of national data pooling initiatives. Our flexible commercial models enable you to minimise capital expenditure and maximise return on investment.

The OnDemand story

Running any enterprise-grade software requires technical expertise to install, configure and integrate the software into the existing IT estate and to establish the processes and tools to keep the software available to end users throughout its lifetime.

NetReveal OnDemand serves those clients who require industry leading fraud and compliance protection but want to spend scarce IT resources in areas of greater competitive advantage and reduce spend in other areas. NetReveal OnDemand specialises in the setup and running of NetReveal software and can therefore take advantage of economies of scale and simplify the entire process, achieving quicker to value and better maintain that value throughout the service's lifetime.

The total cost of ownership for enterprise solutions goes beyond the physical software and hardware that is running. From the physical buildings to the organisation, people and processes that keep the service running, clients simply connect to the service and provide their data. With NetReveal OnDemand we make sure that all other aspects are covered.

NetReveal OnDemand is an increasingly popular deployment option for NetReveal software, with a number of clients choosing also to migrate from their existing on-premise solutions to take advantage of the additional benefits provided by NetReveal OnDemand.

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