

Supplier Quality Notice

095870 Supplier Quality Assurance Manual Rev 07

This is to notify you of changes to the BAE Systems Supplier Quality Assurance Manual. Please see the following changes/additions:

Legend:

This is to notify you of changes to the BAE Systems Supplier Quality Assurance Manual. Please see the following changes/additions:

Legend:

- Addition
- Change
- Deletion

5.2 Requests for Information/Change/Material Disposition

All requests for information/clarification, requests for change, and requests for disposition of nonconforming material should be directed to the **Weapon Systems APR. [097908 Vendor Information Request \(VIR\)](#)** is required to formally request the information/change/material disposition and will be available through the Purchasing website. The Supplier is not authorized to incorporate any changes until formal approval is received via a change to the purchasing agreement.

All requests for information/clarification, requests for change, and requests for disposition of nonconforming material should be directed to the **Combat Vehicles APR. [089725 Vendor Information Request \(VIR\)](#)** is required to formally request the information/change/material disposition and will be available through the Purchasing website. The Supplier is not authorized to incorporate any changes until formal approval is received via a change to the purchasing agreement.

8.1 Supplier Monitoring and Rating

BAE Systems rates and monitors the performance of its suppliers. A supplier's rating is based upon:

A. Combat Vehicles

- Overall Risk Assessment Rating = (100 – P1 – P2 – P3)
 - Product quality rating (80% of the total quality rating) P1 = (total rejections / total receipts)
 - Receiving Inspection rejections 40%
 - Work In-Process Inspection rejections 40%

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- Corrective actions issued for product/audit nonconformance's (10% of the total risk assessment) P2 Supplier's responsiveness to issues (10% of the total risk assessment) P3

Suppliers who fall below the **Bronze Level of performance** may be subject to various activities including, but not limited to, audit by BAE Systems, request for a corrective action improvement plan, containment and/or prohibiting the supplier from receiving new business.

- **Gold** 100% Quality, 100% Delivery
- **Silver** 99.85% - 99.99% Quality, 98.00% - 99.99% Delivery
- **Bronze** 99.55% - 99.84% Quality, 96.00% - 97.99% Delivery
- **Yellow** 98.00% - 99.54% Quality, 90.00% - 95.99 % Delivery
- **Red** <98.00% Quality, <90.00% Delivery

B. Weapons Systems

BAE Systems Weapons Systems rates and monitors the performance of its suppliers. Quality rating is calculated as follows: $(\text{Lots received} - \text{number of non-conformances}) / \text{lots received}$

*Nonconformance, SCAR's and late SCAR response are all considered to be a nonconformance

For example:

10 lots received

Nonconformance 1 = 1 Lot rejected

Nonconformance 2 = 1 SCAR issued

Nonconformance 3 = 1 late SCAR response

$(10 \text{ lots received} - 3 \text{ nonconformance} = 7) / 10 \text{ lots received} = 70\% \text{ Quality rating}$

8.12 Data Submission Instructions

All data submissions, unless otherwise specified, shall be submitted electronically. The email subject line should include the relevant Purchasing Agreement number and part number. Paperwork does not need to be shipped with the product.

Please see the following for the respective site you will be shipping to:

- Anniston, AL - sqa.anniston@baesystems.com.
- Louisville, KY - sqa-admin.minneapolis@baesystems.com
- Minneapolis, MN - sqa-admin.minneapolis@baesystems.com
- San Jose, CA - gs.sqasanjose@baesystems.com
- Sterling Heights, MI - sqasterlinghts.pands@baesystems.com
- York, PA - pqayork.landa@baesystems.com
- Aiken, SC - sqaiken.pands@baesystems.com
- Elgin, OK - pqayork.landa@baesystems.com
- Aberdeen, SD - sqa-admin.minneapolis@baesystems.com
- Phoenix, AZ - receivinginspectionaz@baesystems.com