



**PATRICK**  
Engineer



**LUCY**  
Employee

## SCENARIO

# In the Know

## Employee Perspective

---

### Discussion Questions

- What issues do you identify in this scene?
  - Using the Decision-Making Model as a guide, what values are at play in this scene? How might the issues be presented in a way that focuses on their shared concerns and sets them up for a productive conversation?
  - What might the characters say, and how could they open a discussion? What would it sound like, and to whom would it be addressed?
  - What strategies to communicate and resolve the problem would you use if you were in the characters' position? And what would you say?
  - How might you have used the Decision-Making Model to work through this situation?
-

# In the Know

## Employee Perspective

---

### Scenario Summary

At a manufacturing plant, Patrick talks to Lucy, who used to work on his team. Patrick confides to Lucy that Neal, the new person who took her place on the team, exhibits some unusual behavior. Patrick describes Neal working nights and weekends, accessing information at odd hours, and closing whatever he has up on his computer screen when Patrick comes by. He also noticed Neal wears a plastic wristband, like one from a charity, that has a thumb drive concealed in it. Patrick doesn't want to be a tattletale, and he doesn't want to falsely accuse Neal just because he's a little strange. He's also not sure their supervisor, Harris, is going to want to hear this, as Neal has technical skills that are needed for the success of the project. Patrick knows he needs to do something, but he isn't sure yet how.

---

### Key Learning Points

- If you see something, say something. Patrick sees unusual behavior from Neal that could present a security risk. He needs to talk to his supervisor, Harris, another responsible party, or Security to report his concerns.
  - Patrick can practice the conversation he will have with his supervisor with Lucy first and get feedback on his communication.
  - Patrick has an obligation to come forward to ensure the safeguarding of the company's property and information.
-