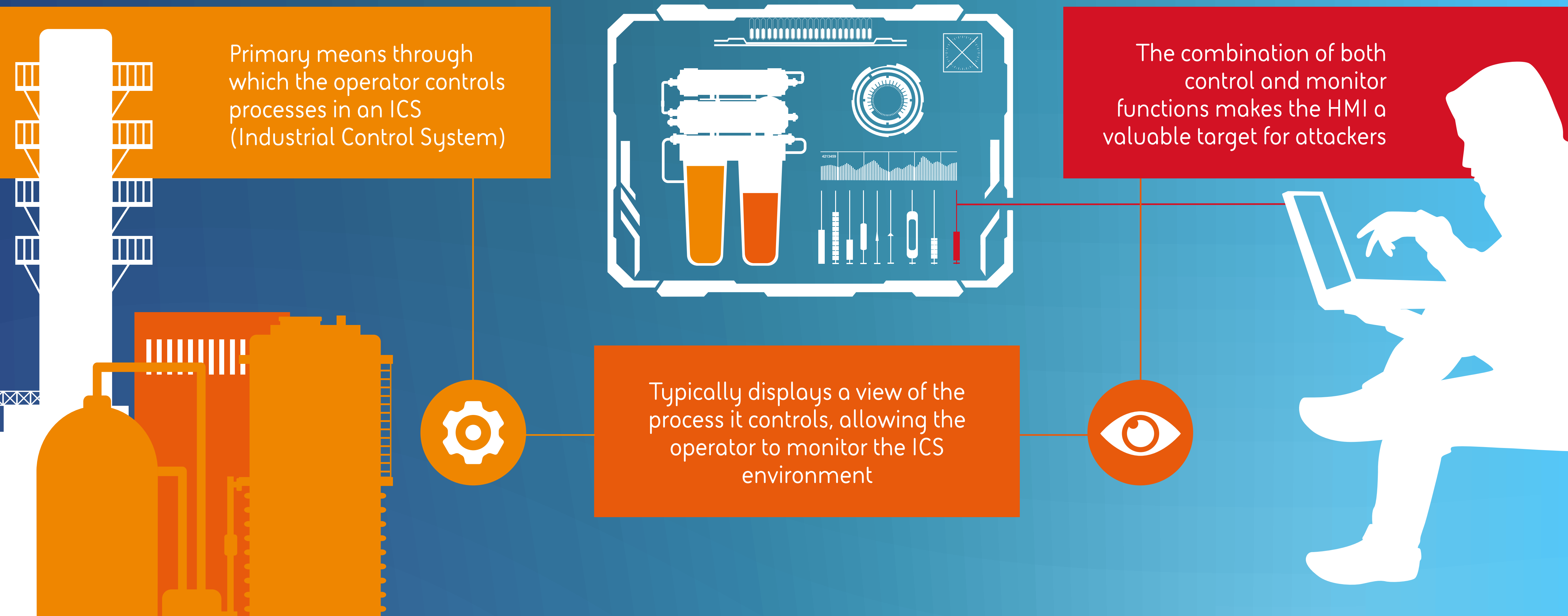


Helping Protect the Human Machine Interface

A Human Machine Interface (HMI) allows operators to interact with equipment which enables industrial processes to happen. It is also a valuable target for cyber threat actors. What can be done to help?



What is an HMI?



Why Attack an HMI?

Attackers may be motivated to target industrial systems to achieve the following two main goals



To disrupt industrial processes



To conduct industrial espionage

For both of these goals, HMIs present an attractive target. The boxes below discuss techniques which an attacker may employ against an HMI in order to achieve one or both of these goals.

Manipulation

An attacker could connect remotely to the HMI and manipulates industrial processes through its interface

Enumeration

An attacker can harvest architectural diagrams and industrial process information for reconnaissance to enable a future disruptive attack, or for industrial espionage purposes

Connection

An HMI could be used to gain a foothold in the network, which could provide attackers an opportunity to pivot to other systems

Deception

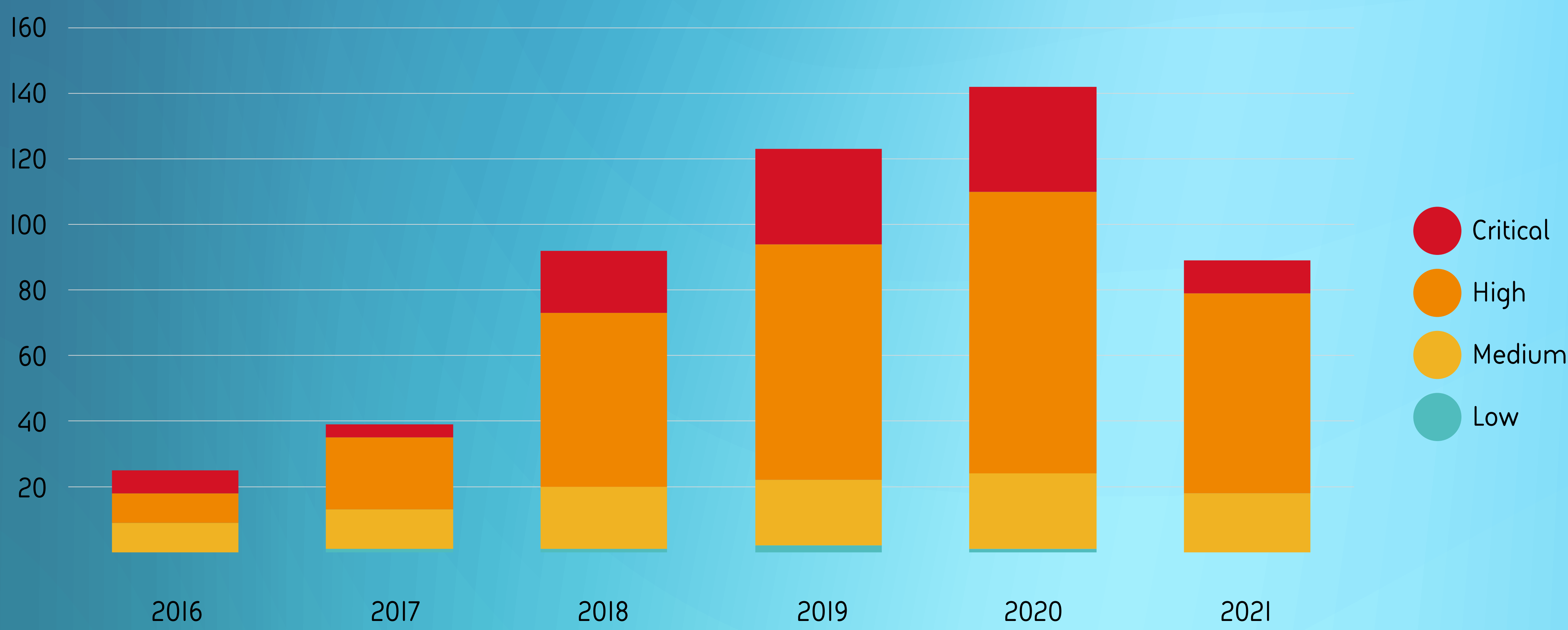
Attackers may deceive the operator by ensuring that the HMI shows a process operating as usual when this is not the case

HMI Vulnerabilities

Since 2016 the number of CVEs associated with a selection of identified HMI products has been trending upwards



Source: National Vulnerability Database: <https://nvd.nist.gov/>



Noteworthy Attacks Involving HMIs

- Ukraine // 2015 Power grid**: Attackers used RDP sessions, which they had established earlier through reconnaissance, to remotely operate HMIs and disconnect circuit breakers without the plant operators being able to intervene
- Ukraine // 2016 Industroyer**: Malware deployed against Ukraine electricity grid substations targeted libraries and configuration files of HMIs to perform reconnaissance and leveraged internet connected HMIs to establish a remote connection.
- USA // 2021 Water facilities**: Unknown threat actors connected remotely to water facilities in Oldsmar Florida and San Francisco and attempted to adjust concentrations of harmful substances in public water supplies
- Iran // 2008-2010 Stuxnet attack**: Uranium enrichment centrifuge PLCs were targeted with disruptive malware, which also modified data sent to HMIs, ensuring that they displayed incorrect information to deceive the operator
- USA // 2010 Energy sector**: Russian threat actors deployed the Havex malware during the Dragonfly campaign, including using custom modules to take screenshots of HMIs for reconnaissance purposes
- Israel // 2020 Water and wastewater facilities**: Several incidents reported during 2020 of unknown actors remotely connecting to operational systems which were directly connected to the internet with weak or non-existent authentication measures
- Unknown // 2022 Energy sector**: The INCONTROLLER/PIPEDREAM ICS malware toolset includes a module designed to manipulate traffic sent between HMIs and field devices

Recommendations

Industrial environments should be physically or logically segregated from IT networks, with DMZ and firewalls in place appropriately, and HMIs only accessible from within the industrial environment

Review remote access implementations. Ensure they are configured securely

Implement network detection, asset and vulnerability enumeration tools with care



Employ a risk-balanced approach to patching – considering security, safety and operational factors



Locate HMIs in secure areas, with physical security and access control measures in place to ensure that they are only operated by trained and authorised personnel



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